Dermalogica- Concession Job Ad Form

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| **Job Title** | Retail Skin Therapist |
| **Brand** | dermalogica |
| **Email Address:**  Please note CV’s will be forward on to this address | recruitment@dermalogica.co.uk |
| **Contract/ Perm:** | Permanent |
| **Full-time/ part-time (Hours per week)** | Full time |
| **Replacement/ New Position** (please include leaving date) | New |
| **Salary** | **€23,000- €26,000** |

**Get To Know Us**

Dermalogica is the authority in professional skincare and our sole purpose is to empower and educate the professional skin therapist who sits at the heart of our brand and business model. Our tribe is our community of therapists both in-house, within our sales model and in our salons, spa’s and retail outlets. We are always looking for passionate individuals to join our Tribe and who want to be a part of the next chapter in Dermalogica’s rich history of success.

**Know The Role:**

As a Retail Skin Therapist, you will take your customer through a journey, this will include advising, listening, and connecting with them throughout every touch point. We want to Wow our customers with a personalized experience and enable our customers to fall in love with their skin care journey. As well as performing our treatments, every service must be set up as a skin care programme comprising both treatment and homecare to achieve goals. You will create a partnership by sharing your treatment plan with your customer, educate and link recommended homecare throughout. You will form a partnership with your customer. With your professional expertise and products combined with their homecare commitments your customer should feel confident that that they will achieve their healthiest skin ever! Our Retail Skin Therapists will take ownership of monthly targets set for the location, to include both individual and location target and keep abreast of daily goals and targets achieved. As a Retail Skin Therapist, you will be expected to cover counter duties which include Face Mapping. Face Mapping gives the opportunity to truly understand the client’s needs and concerns, show your expertise, offer education, and ultimately help the customer to feel empowered to be an expert in their own skin. Maintain the treatment area (and other work areas) in a professional manner including stocking shelves, cleaning all the areas including the skin bar and product pool, and replenishing products.

**Do you have the below skills?**

You will already have the education that Dermalogica can then build on and develop further. This will be in the form of an equivalent Level 3 in Beauty Therapy with Facial Electrical. This is an absolute ESSENTIAL, so that we can ensure that the standards of our Retail Skin Therapists are consistent. You will ideally have had some experience as a Sales Advisor. Ideally this will be gained from a fast-paced environment within Retail, Beauty or FMCG. You will be an outgoing, creative thinker who can create theatre at the counter to really inspire and draw our customers to us. Above all else, you will have a passion for skin health like no one has ever seen. You will use this passion to inspire others.